

## REPAIR SERVICE TARIFF

CATEGORY	ON-SITE VISIT FEE	COUNTER SERVICE FEE	TRANSPORTATION FEE	
			1-way	2-way
Refrigerator (1-Door / 2-Door / 3-Door)	HK\$420	-	HK\$280	HK\$520
Refrigerator (3-Door above / Multi-Door)	HK\$520	-		
Tub Washer	HK\$420	-		
Front Loading Washing Machine	HK\$470	-		
Superheated Steam Oven / Steam Oven (30Litre)	HK\$420	HK\$370	HK\$210	HK\$400
Dehumidifier / Dishwasher / Air Purifier	HK\$400	HK\$350	HK\$170	HK\$320
Steam Oven (20 Litre) / Steam Microwave Oven	HK\$330	HK\$280		
Microwave Oven / Air Fry Oven	HK\$310	HK\$260		
Oven	-	HK\$250		
IH Rice Cooker	-	HK\$290		
Other Small Home Appliances - Vacuum Cleaner	-	HK\$250		
Other Small Home Appliances	-	HK\$150		

- The above fee/charges are for reference only. Parts replacement and additional fee (if applicable) are excluded.
- For the counter service, please pay Counter Service Fee by Cash or Credit Card (VISA / MASTER) in advance while service registration. This Service Fee is not refundable. After the repair is completed, please collect the product at our company and pay the balance by Cash or Credit Card (VISA / MASTER).
- For the on-site visit service, Customer should pay CASH or CREDIT CARD after the service rendered on site. Toshiba will issue a temporary receipt to customer on site and later mail formal receipt to the customer.
- If the product needed take back for repair after on-site service, additional Transportation Fee will be charged.
- The service in outlying islands and Discovery Bay requires longer time to arrange and extra fee will be charged if necessary; no on-site service for restricted area and remote district.
- Damage caused by violence, misuse, accident, or nature calamities, and any parts found of being repaired or altered by unauthorized person, all conditions above will be quoted individually.
- If customer cancel the repair order after this site has been visited, Service Fee should still apply.
- Above service charges are subject to change without prior notice.

**For charges and services detail, please contact us on 2635 9222.**