

# Toshiba washing machine installation fees

Effective date: 22nd July, 2021

## Appointment and inquiry for installation service

Hotline Tel: 2635 9222  
 (Office hours: Monday to Friday: 09:30 – 16:00, lunch time: 12:30 – 13:30)  
 Fax: 2635 9066

Remarks:

- 1) The installation must be scheduled one working day in advance.
- 2) The cut-off time for making installation appointment is 16:00 on the working day.

## Installation fees for Front Loading Washing Machines

Items	Charge (HK\$)
<b>Standard installation (including the following items)</b>	<b>free</b>
1) Dismantle and move the old washing machine aside (excluding removal)	
2) Connecting to the water inlet and draining pipes	
3) 5 feet of 32mm ~ 40mm diameter PVC pipes (each elbow counts as one foot) (excluding the removal of old water pipes)	
4) Basic power connection (the power supply is provided by the customer to the side of the machine, within the range of the washing machine's original power cord)	
5) Replace a suitable water tap (depending on whether it can be replaced)	
6) Adjust the level of the washing machine	
7) Demonstration	
<b>Standard installation (Unable to show warranty card / purchase receipt)</b>	<b>450</b>

## Installation fees for Fully Automatic Washing Machines

Items	Charge (HK\$)
<b>Standard installation (including the following items)</b>	<b>100</b>
1) Connecting to the water inlet and draining pipes	
2) Install the faucet adapter (if necessary)	
3) Demonstration	
<b>Special installation (including the following items)</b>	<b>250</b>
1) Connect with the machine water and drain hose	
2) Install the water tap adapter (if necessary)	
3) Demonstration	
4) Replace a suitable water tap (depending on whether it can be replaced)	
5) Supply the PVC drain pipe within 3 feet (if necessary)	

## Charges for additional installation items

Items	Charge (HK\$)
-Extend copper pipe for water supply (20mm diameter) per foot (each elbow counts as one foot) (excluding the removal of old water pipes)	35
-Extend PVC drain pipe (32 ~ 40mm diameter) per foot (each elbow counts as one foot) (excluding the removal of old water pipes)	30
-T-joint copper pipe or PVC pipe water inlet or drainage inter-connection	100
-Removal and replacement of anti-syphonage air valves (each)	100
-Open a hole of 32mm ~ 40mm diameter (within 25mm thickness) on the kitchen cabinet board (each hole) (Wooden Type)	50
-Replace the 13A/15A wall power socket (power supply should be appropriate for rated power of the socket)	150
-Lift the washing machine over obstacles 10 inches or more above the ground, such as toilet bowls, cabinets, etc. (please specify when placing the order)	180
-Attendance fee charged when the technician arrives at the user's installation site and cannot install	100

Remarks:

- 1) Other items need to be quoted by technicians according to actual conditions.
- 2) Additional accessories or relocation will be quoted separately by the installer on site.
- 3) The above installation does not include any painting or general decoration works.
- 4) After installation, if the customer requires relocation or reinstallation (another location), a separate quotation is required.